



COMPLAINT POLICY FOR EMDR AND ART THERAPY

It is my intention to ensure that I aim to provide the best EMDR and Art Therapy practice as possible.

If you feel dissatisfied by my professional approach, I hope that you will feel able to raise these issues or concerns with me first so we can try to resolve them together.

In the event of continuing concerns, please contact my Statutory regulator, The Health and Care Professions Council (HCPC <http://www.hcpc-uk.co.uk>) where you can access free and impartial advice.

I am State Registered with the Health and Care Professions Council (HCPC – Registration number AS01888) and Accredited with The British Association of Art Therapists (BAAT – Registration number 22304)

Thank you very much,

Justine Fitzgerald.